

## Appendix B - Public Service Governance and Administration Survey 2016 - The Pensions Regulator

	Fire	Police	LGPS	Other
1 Survey response rate	98%	76%	90%	100%
2 Conflicts policy and procedure for pension board members	80%	71%	85%	100%
3 Register of interests	86%	74%	87%	100%
4 Knowledge and Understanding arrangements	94%	89%	93%	100%
5 Frequency of scheme manager attendance at pension board meetings	68%	43%	86%	82%
6 <b>Procedures for assessing and managing risk</b>	44%	51%	92%	91%
7 <b>Risk register</b>	38%	51%	91%	91%
8 <b>Where risk management procedures have contributed significantly to new or revised internal controls</b>	14%	28%	29%	20%
9 Where administration is delivered in-house	24%	20%	73%	36%
10 Employers providing timely, accurate and complete data	58%	63%	7%	9%
11 Data review within the last 12 months	68%	77%	83%	100%
12 Data review covering both before and after 1 April 2015	68%	61%	76%	91%
13 <b>Where data review identified any issues or problems</b>	45%	52%	66%	100%
14 <b>All annual benefit statements received by statutory deadline</b>	32%	54%	45%	36%
15 Average number of complaints entering IDR	48%	44%	38%	60%
16 Procedures in place to identify, assess and report breaches of the law to TPR	78%	69%	91%	100%
17 Proportion that had identified any breaches of the law in the past 12 months	58%	11%	45%	64%
18 Proportion of reported breaches that were thought to be materially significant	38%	9%	15%	45%
19 Frequency of visiting TPR web site	60%	29%	61%	73%
20 Proportion judging TPR to be effective	82%	74%	85%	82%